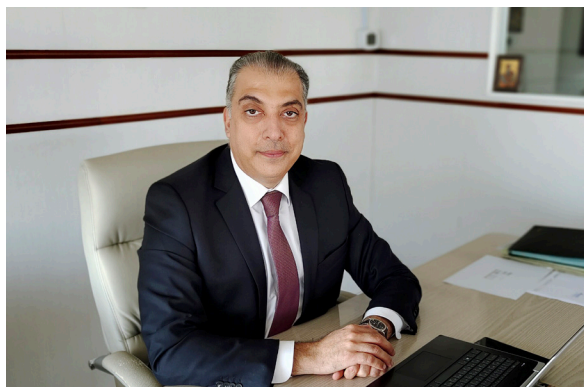




INTERACTIVE
INSURANCE
BROKERS LLC

a customer's company

Message from the Managing Director



Iskandar Deeb FLMI, MBA, MOAR

It has been more than 20 years since Interactive Insurance Brokers saw the light in February 2001.

The company's mission has always been and will continue to ensure our clients' satisfaction by striving to protect and serve them.

To achieve that, a carefully selected team was the key. We realized that to achieve great results, every team member's vision should be aligned with the company's overall vision.

We would have never achieved our position as one of the most preferred brokers without every team member's effective contribution.

Our passion for quality was translated by maintaining ISO Certification since 2005 and winning the Dubai Quality Appreciation Award.

Despite the challenging nature of the market, we perceived it as a unique opportunity for innovation and creativity.

For two decades, Interactive introduced its business philosophy in a highly competitive market and maintained its reputation as a professional, customer-centric, and ethical company.

We also cherish the relationship with all insurance companies in the United Arab Emirates who contributed significantly to our growth and sustainability.

Moreover, a big Thank you to the United Arab Emirates, who proved to be one of the world's greatest nations. We consider ourselves immensely fortunate to have been operating in this blessed land.

INTRODUCTION

Interactive Insurance Brokers LLC was incorporated in 2001 and is a Procedure-based organization, the first ISO 9001:2015 certified locally registered Insurance Broker in the UAE and a proud winner of Dubai Quality Appreciation Award 2006.

Licences and Registrations

- Registered with the Insurance Authority in the Emirate of Dubai
- Registered Branch with the Insurance Authority in the Emirate of Abu Dhabi
- A member in the Emirates Insurance Association
- A Permitted Dubai Health Insurance Intermediary (HIIP)
- We are authorized by the Department of Health - Abu Dhabi to practice in Health Insurance



DUBAI QUALITY
APPRECIATION
PROGRAM



MISSION AND VISION

OUR MISSION

Serve Sincerely,
Protect Exceptionally



OUR VISION

A Customer's
Company



OUR CULTURE

Every morning we ask ourselves: “What can we do to protect our clients more? What new meaningful services we should offer? Everything we do should answer the simple question: “Does it protect and serve the customer? If it does, do it, if it does not, do not”.



ABOUT US

Highly qualified insurance professionals

Directors and department heads are certified by the world's most renowned insurance institutions; Chartered Insurance Institute (UK), Insurance Institute of India, Life Office Management Association.

Passionate Insurance Service Team

Well trained, experienced customer service team in all lines.

Terms of Business with Insurers

We deal with Multinational Insurers and the vast majority of the National Insurance companies including the top Five.

Customized Service

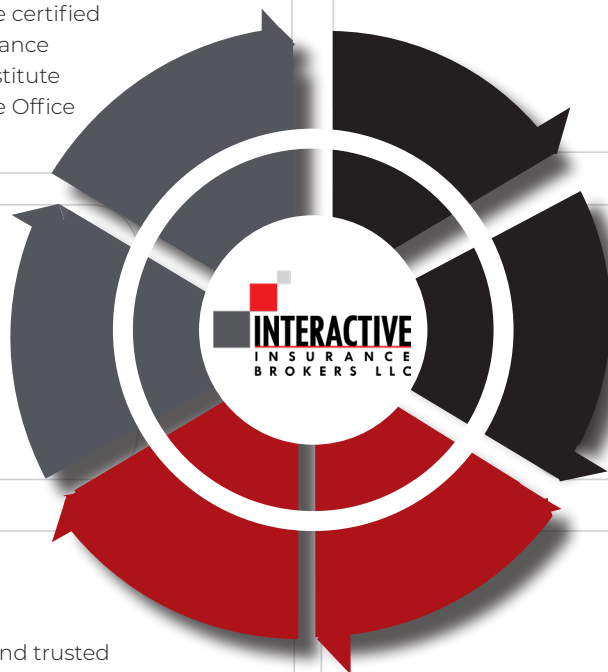
Our customers know what additional services they may need; we will do our level best to provide the same.

Solid Reputation

Thousands of clients have enjoyed and trusted our service over the years with very high customer satisfaction rates.

All your insurance needs

We to cater 360° corporate, SME, and personal insurance solutions.



MEDICAL INSURANCE



After the introduction of mandatory medical insurance in the Emirate of Abu Dhabi and Dubai, Insurance companies introduced many options, mainly for individuals and SMEs. Today, the estimated number of products is around 350. It is the resourcefulness and continuous review of updates by our team that enables us to recommend the correct solution in terms of benefits and cost.

For large corporates, our highly experienced and insurance accredited team has the dexterity to design and negotiate tailor-made medical insurance schemes on local, regional, or international scopes.

Our customer care team or doctors, nurses, and pharmacists will be your front liners to renegotiate denied or underpaid claims. Our 24/7 hotline team is available to accelerate the approval process and manage complex approvals within and outside of the UAE.

GENERAL INSURANCE



Attention to detail, reviewing insurance contract wording, expanding the scope of cover, and eliminating adverse terms is key to designing a general insurance policy that offers a truly wide protection for our clients. The moment of truth in general insurance claims arises in how large and complex claims are handled by the Broker. As the client's representative, IIB is dedicated to ensuring persistent, focused, technical negotiations, as well as

Our highly experienced Claims Team will ensure a fair and prompt claim settlement

The moment of truth in general insurance are claims which are normally complex in nature and large in magnitude... as the client's representative



MOTOR INSURANCE



Many think that Motor Insurance is a standard policy, for us, it is much more than that. We do not only understand the monetary value and cost, but also the sentimental importance of your vehicle.

Therefore, we give attention to detail, extra benefits/covers, prudent insurer, and service levels prior to recommending an insurance policy.

In case of an unfortunate accident, our claims team will work relentlessly to follow up on the repair progress of the damaged vehicles and audit the quality or the repair. Not only that but also, the timely delivery of the vehicle to assure our customer's utmost satisfaction. We love our cars, so let us care for them as you would want to.



LIFE AND SAVING PLANS



There is no doubt that special skills and long years of experience are required to master life and savings plan products. Our financial advisers have invested decades in their careers through education, training, and field experience to share the most appropriate financial advice catering to the specific needs of our customers.

Our knowledgeable advisors will work together with you in order to design an appropriate life insurance coverage, education plan, savings plan, or retirement plan, ensuring a stable future free of worry.



GOOGLE REVIEWS



4.8

...I found that every passing year their services improved in quality...

...We trust the team and award them a five stars...

...Professional, friendly, fast and quality service...

...They are really helpful to suggest best options...

...very professional staff and top class services especially for medical cover...

...One of the fastest ways to get motor insurance quotations in UAE. It's easy.. Simple...

...we always ensure that our team is handled by a professional company...

...I have been talking about it to my friends and even recommending IIB...

...Very customer oriented team, with clear insight about Client needs...

...The team is fast, responsive and helpful. Highly recommended!...

...Trusted brand in the industry...

...Very professional and provide a good service in a very Competitive price...

...Excellent team. Customer Friendly and quick to respond...

...Very efficient and professional services...

...If you want a personalized and prompt entity, this is the place to go to!...





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